




## Federal Aviation Administration

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### Memorandum

Date: 03/31/2008

To: Irving E. Washington Jr., Air Traffic Manager, Washington ARTCC

From:   
Stephen Axeman, Acting Manager ZDC-510, Washington ARTCC

Subject: William Holtzman Staff Specialist Recommendation

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I highly recommend William Holtzman for a Washington ARTCC support staff position. I have known Bill for just about 20 years and he has always had the highest work ethic and dedication to the Agency. He and I developed a leave-bidding program that we still use today. He has taken it upon himself to learn other computer languages and can now take all of ZDC's old MS Access applications and convert them into WEB based applications. He has already developed schedule, leave bidding, issue tracking and read back error tracking applications that are ready to use. Just as ZKC has Dave Wismer, who developed the CEDAR program that is now being implemented nationally, Bill's applications could be deployed nationally to benefit the entire agency.

I worked along side Bill for 13 years. He will jump in and help out with out being asked and works traffic thinking not only of his own issues but the issues of the next controller. Not only is he an excellent controller but he cares deeply about making the system more efficient and safer. He has an enormous amount of initiative that this facility would be able to tap to make not only the operation more efficient but the administrative side as well.

On any project or task that has been given to Bill, he has attacked it with a vigor that is extremely rare. He is a doer; he loves to be tasked and produce useful end products whether it's a computer application, separating air traffic or simply a writing report. If he sees a problem he will take it upon himself to find a solution.

I believe that it would be hard to find a more dedicated, hard working and self-motivated employee. Bill Holtzman will make an excellent staff support specialist.